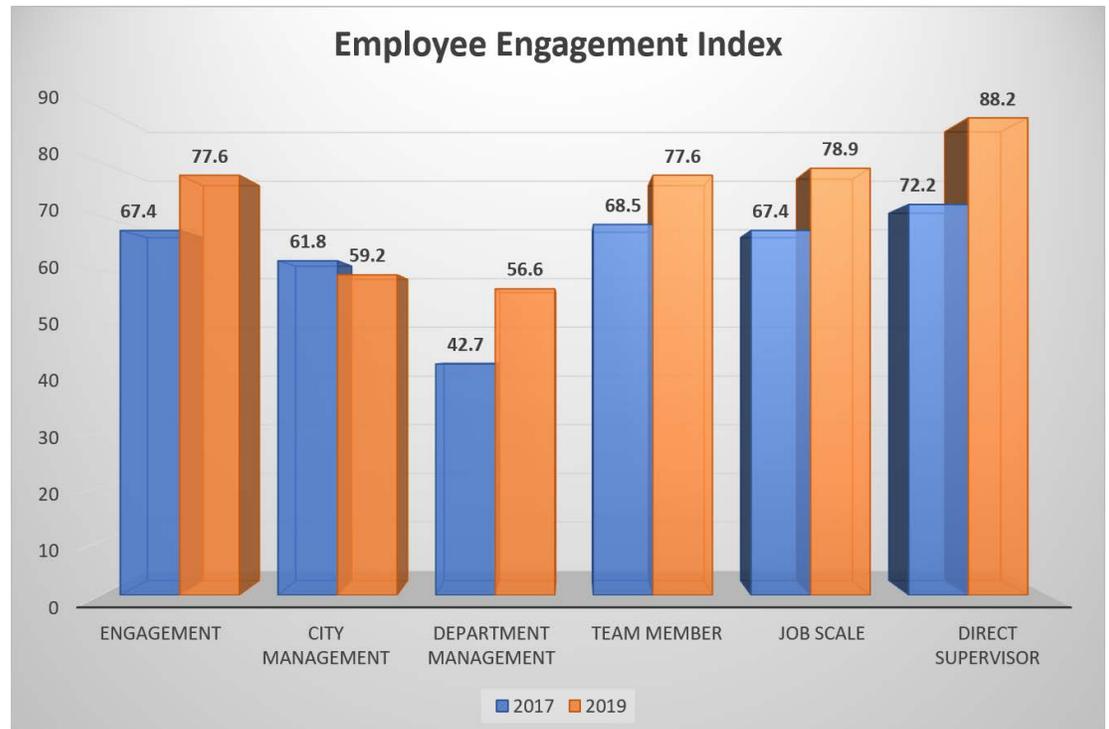


TRP Impact on Employee Engagement

As part of a strategy for improving morale and engagement in a culture, the tools of the Totally Responsible Person gives everyone an opportunity to be part of the solution.



Having a workforce where management expresses genuine care for employees and those employees strive to perform at their best does not happen by accident. High levels of engagement are the result of consistent effort to create a culture people want to be part of.

TRP partnered with departmental leadership for improvement in engagement levels with approximately 100 employees in one municipal department. The 2017 Engagement Survey indicated opportunities for improvement in several areas.

The TRP training was integrated as the foundation of a comprehensive engagement strategy, empowering both managers and front-line staff with the tools of personal responsibility to become part of the solution. Engagement results post program delivery showed dramatic improvement. In every category the department leadership had influence over, engagement scores have improved in 2019.

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